Stakeholder Engagement Policy

Applicability: All employees of Sempra & the Sempra Companies
Revision date: 12/19/2024

Policy

Across the Sempra family of companies, we engage daily with a multitude of Stakeholders on a wide range of topics and issues. Recognizing the varied interests and perspectives of our Stakeholders, we strive to listen and understand their viewpoint. Employees, particularly those involved in infrastructure planning, project development and operations, are expected to proactively engage with Stakeholders to seek their input, listen to their perspectives, and consider, prioritize and integrate their feedback, where possible. By incorporating Stakeholder input into our business decisions and activities, we can better serve our customers and communities, leading to a more stable and predictable business environment. This approach helps reduce risk, limit legal challenges, protect our Reputation and save time and money. All Stakeholder Engagement must be conducted in compliance with applicable laws, regulations, relevant environmental and social management plans, and Company policies.

Sempra's Stakeholder Engagement should follow a three-step approach, that contains, but is not limited to, the following components, which should be tailored to meet the specific needs and requirements of each community:

- **Plan and prepare:** Define the purpose, identify Stakeholders, determine methods of Engagement, develop Engagement plan, and prepare for Engagement.
- **Engage, listen and act:** Invite Stakeholders to engage, provide briefings and listen carefully to Stakeholder input, document suggestions, develop a plan that reflects Stakeholder input, secure necessary internal approvals, and communicate intentions and actions.
- **Follow up, evaluate and report:** Monitor plan to ensure commitments are met, communicate actions taken to Stakeholders as the project progresses, adjust as needed, and summarize and report results of Engagement.

Background

Across Sempra and its operating companies, we engage with our Stakeholders to identify the issues that matter most. This input is invaluable as we plan, develop and operate infrastructure projects, design and communicate customer programs and services, and explore business opportunities.

Stakeholder Engagement begins with active involvement in communities where we do business, and extends to lenders, customers, business partners and suppliers. Employees with external affairs or project development responsibilities are typically the primary points of contact for the community. Additionally, employees may also engage directly in areas where we own utilities, operations, customer service, marketing and project management.

The Company receives ongoing feedback from Stakeholders through various channels, including community advisory councils, major customer advisory panels, face-to-face meetings, community open houses, customer satisfaction surveys, telephone conversations and social media interactions.

Community and Stakeholder Engagement is crucial for developing, siting, building and operating energy infrastructure, and may be required by regulators. To manage Stakeholder Engagement effectively, a Stakeholder Engagement plan should be developed for major infrastructure developments or customer programs. The goal of the Stakeholder Engagement plan is to provide transparent, two-way communications with all Stakeholder audiences to build trust and credibility. It also helps to meet governance objectives required by regulators, lenders, business partners or customers, and ensure that there is a structure for Stakeholders to express any issues or concerns that may arise so that they can be resolved promptly.

Definitions

Engagement – The process of interacting with Stakeholders to gather feedback. Engagement methods include public meetings, open houses, forums, meetings, community events, phone calls, face-to-face interviews, surveys and group meetings where Stakeholders are encouraged to express their views. By analyzing Stakeholder views and comments, we can identify potential business improvements and mitigate risk.

Reputation – The overall perception and regard in which the Company is held by its Stakeholders. This perception is shaped by the Company's actions, communications, and performance, and encompasses factors such as trustworthiness, ethical conduct, reliability, and social responsibility. Effective Stakeholder Engagement helps build trust and respect and influence the way Stakeholders view us. Successful Stakeholder Engagement can help mitigate risks to the Company, such as reputational damage, loss of consumer or regulatory trust, lost revenue, decreased shareholder value, and diminished Stakeholder confidence.

Sempra Company – A subsidiary as to which Sempra has majority ownership and control.

Stakeholders – Individuals or groups with a vested interest in Company's projects or decisions. Stakeholders may support, oppose or remain neutral regarding our projects or decisions, be influential in the community, hold relevant official positions or simply be affected by our business or decisions in the short or long term. Stakeholders include employees, contractors, organized labor, shareholders, financial analysts, customers, area residents, elected and government officials, regulators, interveners, suppliers, business partners, lenders, business partners, community leaders, groups and organizations, environmental interests, and the media.